Redeeming Checks

Checks



- Checks are negotiable and must be handled with care.
- Checks are the responsibility of the participant, guardian or proxy.
- Checks should be stored safely at home in the folder.
- Checks can only be replaced in accordance with policies.

Checks

Checks and
Cash Value
Benefit Vouchers
may only be
redeemed at WIC
authorized
retailers.



Foods



- Only WIC approved foods may be purchased.
- The quantity, size and brands are shown on the check and on the "WIC Approved Missouri WIC Food List".

Dates

- Use your check on or after the "first date to use."
- Use your check before the "last date to use."
- Return any unused checks to the agency.

Shopping

- Use your check and folder as a shopping list.
- Purchase only the food on your check.
- Purchase less food if you would like, but no exchanges.
- Non-national advertised brands must be purchased when specified on the check.



Shopping



- Present your check to the cashier before the items are scanned or rung up.
- Separate the foods for each check as they are separate sales.
- Separate WIC foods from other items you wish to purchase.

Cash value benefit/vouchers



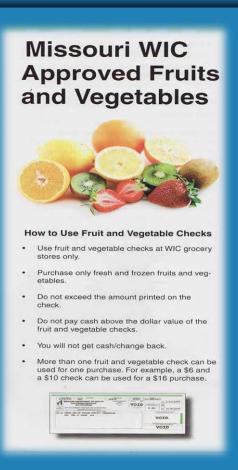
 When choosing fruits and vegetables priced by the pound use scale in produce area and round up to nearest pound or half pound.

Cash value benefit/vouchers cont.

- Add up fruit and vegetable choices.
- Your fruit and vegetable purchases must be the amount of the WIC check or less. You may NOT pay the difference and you may have to return some items to reduce the amount of the sale.

Cash Value Benefit/Voucher

 Use the Fruit and Vegetable card provided inside your food list for allowable fruits and vegetables.

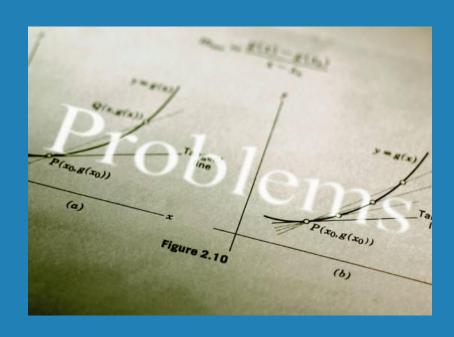


Signing the Check

- Sign the check when the cashier requests, but not until the items have been rung up and the receipt is totaled.
- Verify that the cashier writes the correct date and total before signing the check.
- Show your folder for signature verification. Other identification may be requested.

Problems

 Advise the agency if you have a problem using a check or with the vendor.



DO NOT:

- Alter the check. If altered, you must take the check back to the agency.
- Use before the "first date to use."
- Use after the "last date to use."
- Send anyone to the store with the check except a proxy.
- Accept or request change back from the check.
- Pay money for WIC food if it exceeds the limit on the check.

DO NOT:

- Accept rainchecks. Take your check and go to another store, return to the store when the items are available, substitute another WIC approved brand/flavor when possible. In the case of infant formula, the cashier can complete a Partial Infant Formula Redemption Form to take back to the agency to get another check or to get additional formula.
- Request cash, refund or exchange foods purchased with your check.
- Exchange food instruments for money, credit or other food.

Redeeming Checks

 Failure to comply with correct redemption of checks may result in a sanction from the WIC program.